KRISHNA SAHAKARI BANK LTD., RETHARE BK.
कृष्णा सहकारी बँक लि., रेठरे बुद्रुक

Complaint Flow Chart

Customer Lodges Complaint

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Complaint Submission channels

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Branch or Head Office
Written/Oral/By post

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Level 1 - Branch Manager
> Acknowledgement Within 1 working day
> Reviews and resolves complaint within 14 working days
> Communicates resolution to customer

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If Resolved Closed

↓

Not Resolved

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Bank Website
Lodge a complaint link

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Level 2 – Principal Nodal Officer (HO)
> Final internal escalation authority
> Reviews unresolved complaint
> Ensures overall resolution within 30 days

> pno@krishna.bank.in
> Mobile Number : 9049007117

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If Resolved / Closed

By E-mail
Email ID- compliants@krishna.bank.in

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If Close/ Resolved

↓

Not Resolved

→

If Not Closed

↓

if No
RBI Integrated Ombudsman Scheme
> Portal- https://cms.rbi.org.in
> crpc@rbi.org.in
> Helpline- 14448